



Quick Guide

UC eBanking prime

Electronic Payment Cancellation camt.055 und camt.029

Contents

1. GENERAL	2
2. REQUIREMENTS	2
3. ASSIGNMENT OF JOBS C55 AND C29	3
4. FETCH JOB FOR RECALL STATE	5
5. PAYMENT CANCELLATION OF A FILE	6
6. PAYMENT CANCELLATION OF A SINGLE TRANSACTION	7
7. MANUAL PAYMENT CANCELLATION	8
8. SIGNING PAYMENT CANCELLATIONS	10

1. GENERAL

This Quick Guide explains the functionality how to create an electronic payment cancellation for single transactions or a file of multiple transactions.

2. REQUIREMENTS

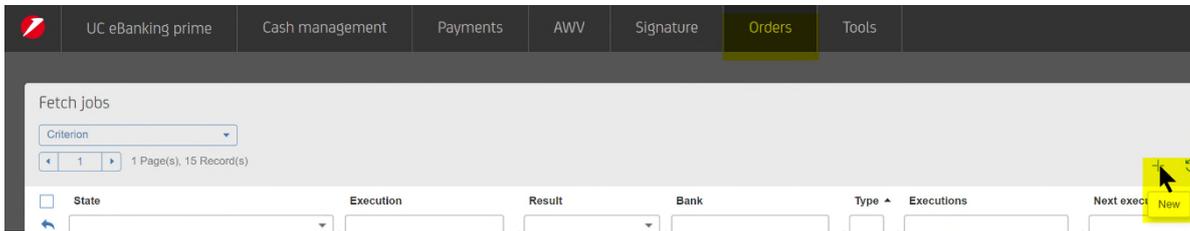
Basic requirement is a contractual agreement with UniCredit and your additional banks of choice that includes the sending of order type "C55" on certain banking accounts. Electronic callback requests via camt.055 can only be applied for transactions in SEPA format. Paperbased credit transfers, urgent payments as well as payments from SEPA-Cards Clearing cannot be recalled. At the moment it is possible to call back files or single transactions with execution dates planned for today or in the future.

To conduct a status inquiry for your electronic recall the additional order type "C29" (pain.002) is required.

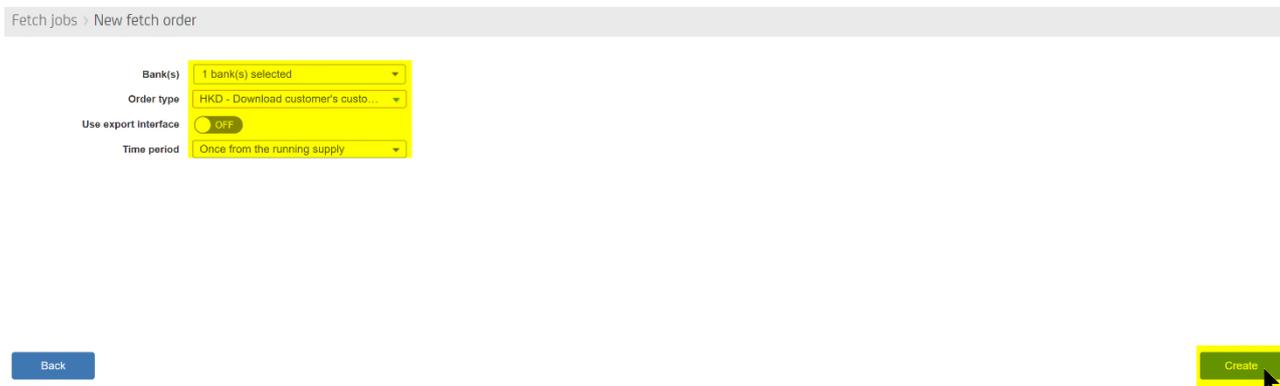
3. ASSIGNMENT OF JOBS C55 AND C29

If the requirements are met and jobs “C55” and “C29” have been administrated on Bank side, these jobs also need to be implemented into UC eBanking prime. By means of a fetch job with bank master data (HKD) the job types are retrieved including the allocated signature permissions.

- By choosing the menu Orders – Fetch jobs and selecting the “+” symbol a new fetch job can be generated

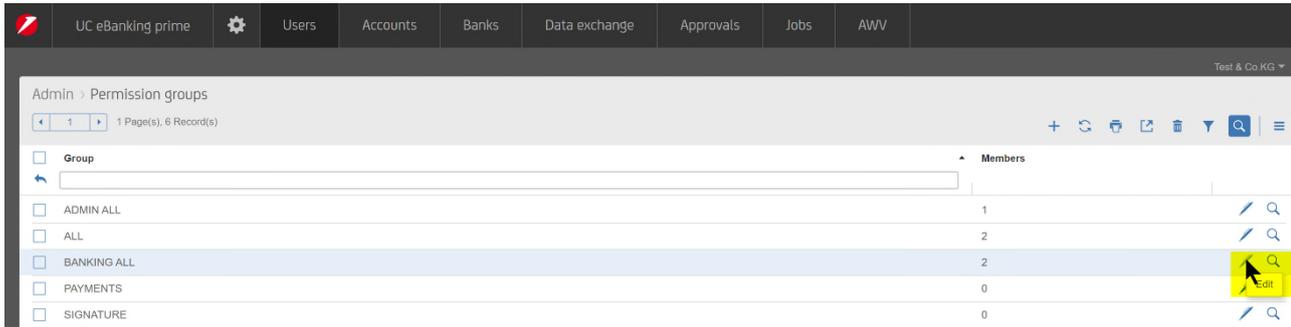


- The fields Bank(s), Order type "HKD" must be filled. The step is completed with "Create".

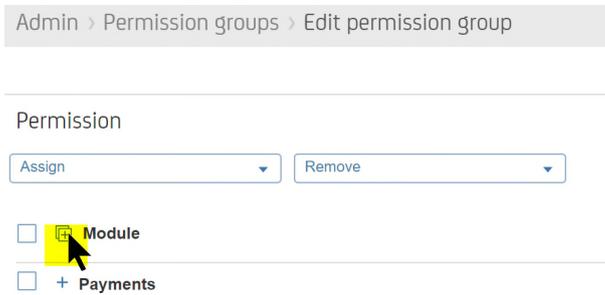


To be able to generate callback requests additional administrative measures are required. Please contact your administrator for UC eBanking prime to have the following settings made for you.

- Activate „Payment cancellation“ and „Recall state“ in the correspondent permission group.
- By selecting the pen symbol in „Banking All“ row the permission groups can be edited.



- In this view the button „Module“ opens up, showing the full content.



- Please select “Payment cancellation” and “Recall state” by checking the boxes.



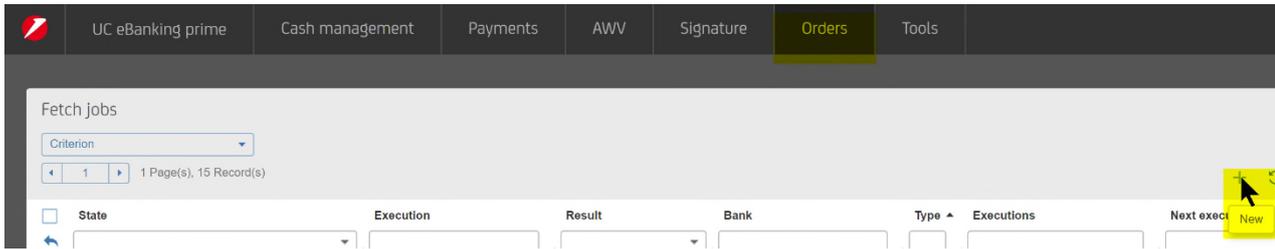
- Within “account rights” activate “Recall” for the required accounts.



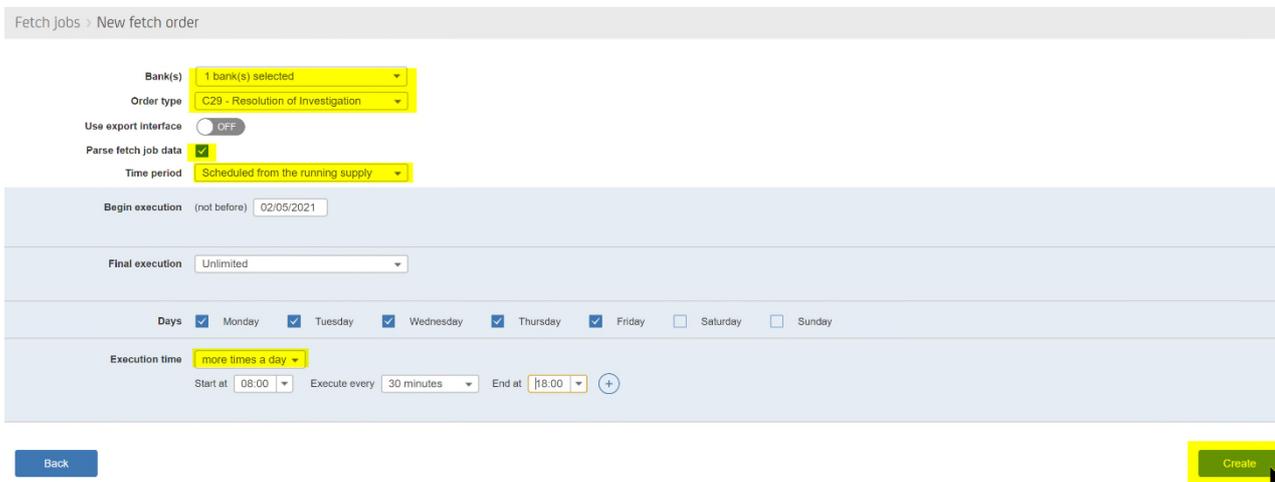
4. FETCH JOB FOR RECALL STATE

With job type “C29 – Resolution of Investigation“ it is possible to fetch recall states on a recurrent basis. You will find it on the homepage of UC eBanking prime or via the Orders menu “recall state”.

- The initial implementation is done via “Orders – Fetch Jobs“.



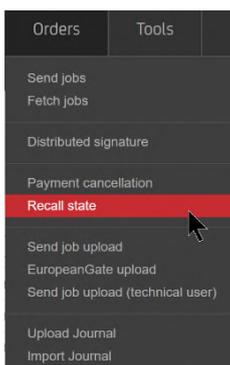
- After selecting the Bank (choose one user per bank), job type “C29” and “Parse fetch job data”, please select the recurring time for the recall state. Conclude the step by “Create”.



- After successful implementation the job is visible in the general page. The automatic Fetch Job will start the day after implementation. On the day of implementation, the job can be started manually by clicking on the arrow symbol.



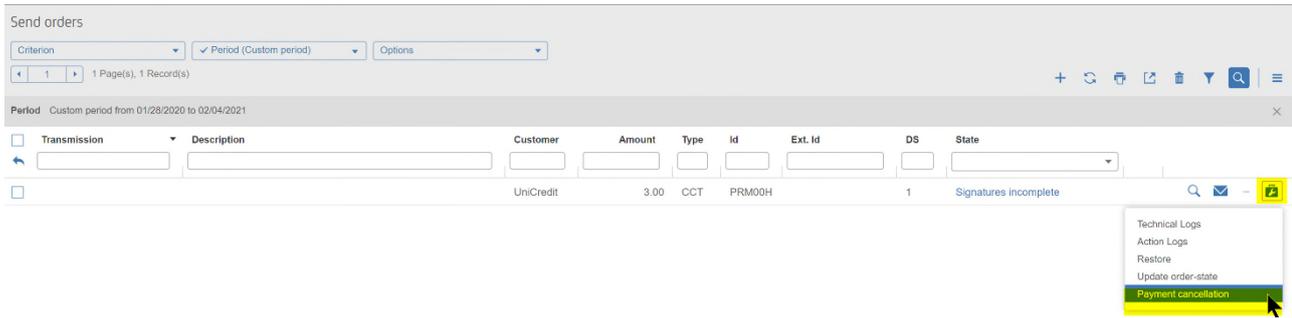
- The recall state can be viewed either on the UC eBanking prime homepage or in the menu “Orders – Recall state”.



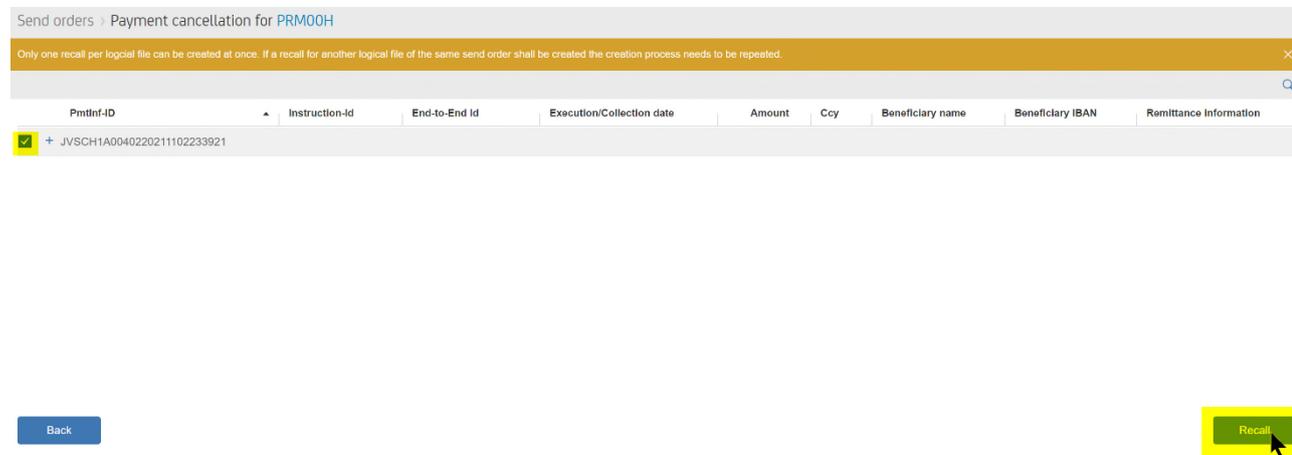
5. PAYMENT CANCELLATION OF A FILE

If a whole file of transactions needs to be recalled, the payment cancellation can be generated directly from a send job.

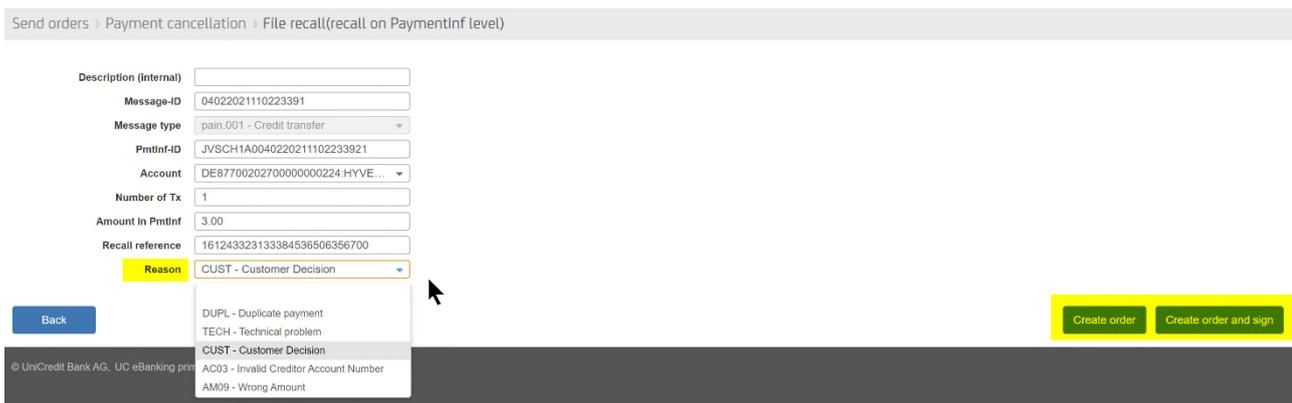
- Via the menu “Orders – Send jobs – Tools – Payment cancellation”



- In this page all eligible files for a payment cancellation are on display. By checking the box and selecting “Recall” the file will be recalled.



- For this accumulative recall a reason needs to be stated. Various reasons can be chosen from a drop-down menu.



- With the button “Create order” a send job is generated which can be signed with “Signature” or “Orders – Send jobs” by authorized users. As an alternative the job can be signed with the additional button.

Please read Chapter 8 “Signing recalls”.

6. PAYMENT CANCELLATION OF A SINGLE TRANSACTION

Payment cancellation of a single payment or of several single payments can also be generated from the send job. The process is started in the menu “Orders – Send Jobs – Tools – Payment cancellation“.

- By clicking on the “+“-icon in front of the payment the transactions are displayed.

Send orders > Payment cancellation for PRM001

Only one recall per logical file can be created at once. If a recall for another logical file of the same send order shall be created the creation process needs to be repeated.

PmtInf-ID	Instruction-Id	End-to-End Id	Execution/Collection date	Amount	Ccy	Beneficiary name	Beneficiary IBAN	Remittance information
<input type="checkbox"/> +	JVSCH1A0040220211119359851							

- Now the required payments can be selected for the recall.

Send orders > Payment cancellation for PRM001

Only one recall per logical file can be created at once. If a recall for another logical file of the same send order shall be created the creation process needs to be repeated.

PmtInf-ID	Instruction-Id	End-to-End Id	Execution/Collection date	Amount	Ccy	Beneficiary name	Beneficiary IBAN	Remittance information
<input type="checkbox"/> -	JVSCH1A0040220211119359851							
<input type="checkbox"/>	JVSCH1A0040220211119359851	NOTPROVIDED	02/04/2021	2.00	EUR	Firma 2	DE87 7002 0270 00...	Kunde 234 v. heute
<input checked="" type="checkbox"/>	JVSCH1A0040220211119359851	NOTPROVIDED	02/04/2021	3.00	EUR	Firma 1	DE87 7002 0270 00...	Kunde 123 v. heute

Back Recall

- In this screen the details of the payment for recall are shown. It is possible to add an internal comment on the recall.

Send orders > Payment cancellation > Transaction recall

Description (Internal)

Message-ID

Message type

PmtInf-ID

Account

Number of Tx

Amount in PmtInf

Recall reference

Transaction details

1 Page(s), 1 Record(s)

Contra account	Name	Amount	End-to-End Id	Execution Date	Reason	Instruction-Id	Remittance information
<input type="checkbox"/>	DE87 7002 0270 0000 000...	Firma 1	3.00	NOTPROVIDED	02/04/2021	CUST - Custom ...	Kunde 123 v. heute

Back Create order Create order and sign

- With the button “Create order“ a send job is generated which can be signed with “Signature“ or “Orders – Send jobs“ by authorized users. As an alternative the job can be signed with the additional button.

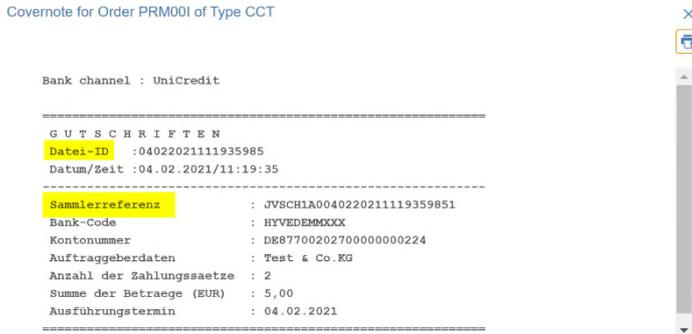
Please read Chapter 8 “Signing recalls“.

7. MANUAL PAYMENT CANCELLATION

As in confidential payments (salaries and wages) the single transactions are not visible, a payment cancellation cannot be generated from the "Send jobs". Nevertheless, a cancellation can be entered manually.

For a manual recall two data arrays are required: Datei-ID (MsgId - Message-ID) and Sammlerreferenz (PmtInfd - Payment Information ID). The data can be retrieved by opening the letter-symbol (contains covernote) of a send job in the send jobs overview.

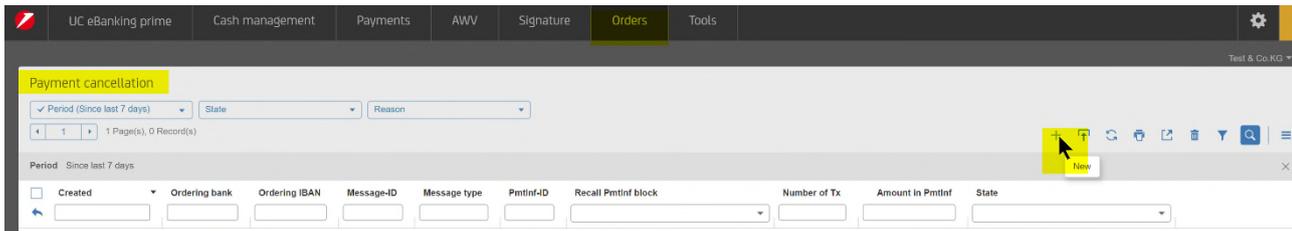
Example for „Covernote“:



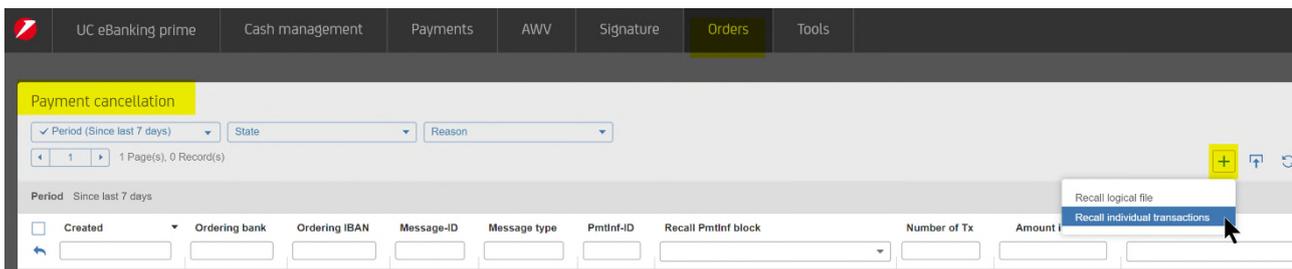
- In Orders – Payment cancellation a manual recall can be generated by selecting the “+“-symbol.

MsgId (Message-ID) = Datei-ID / File-ID

PmtInfd (Payment Information ID) = Sammlerreferenz



- Again it is possible to recall files or single transactions. The required data entries are marked by colored background.



Description (internal)

Message-ID

Message type

PmtInf-ID

Account

Number of Tx

Amount in PmtInf

Recall reference

Transaction details

1 Page(s), 0 Record(s)



<input type="checkbox"/>	Contra account	Name	Amount	End-to-End Id	Execution Date	Reason	Instruction-Id	Remittance information
--------------------------	----------------	------	--------	---------------	----------------	--------	----------------	------------------------

No records found.

Back

Create

With the button „Create“ the payment cancellation is generated, the signature can be added either in the menu “Send job” or the menu “signature”.

Please read Chapter 8 “Signing recalls”.

Payment cancellation

Period (Since last 7 days) State Reason

1 Page(s), 1 Record(s)



Period Since last 7 days

<input checked="" type="checkbox"/>	Created	Ordering bank	Ordering IBAN	Message-ID	Message type	PmtInf-ID	Recall PmtInf block	Number of Tx	Amount in PmtInf	State
<input checked="" type="checkbox"/>	02/04/2021 11:44:20	UniCredit	DE87 7002 0...	22222	pain.001	34567895	No	2	5.00	New

Create Send Job Sign

8. SIGNING PAYMENT CANCELLATIONS

Payment cancellations can be duly signed just like payment files: via menu „Signature“ or menu “Orders – Send Jobs”.

UC eBanking prime | Cash management | Payments | AWW | **Signature** | Orders | Tools

Signature orders

Criterion: To be signed

Account	Description	Bank	Type	Amount	Ccy	Creator	Created	DS
DE8770020270000000224		UniCredit	C55	5,00		X1	02/04/2021 17:07:44	0

Sign

Sign order [PRM00J]

You are signing 1 order(s) for 1 bank channel(s)

Bank channel : UniCredit

=====
 C A M T . 0 5 5 R U E C K R U F T R A N S A K T I O N E N
 Datei-ID : 1612454864389106169562543200
 Datum/Zeit : 04.02.2021/17:07:44
 =====

Original-Messagereferenz : 04022021111935985
 Original-Sammlerreferenz : JVSCH1A0040220211119359851
 Original-Nachrichtentyp : pain.001
 Kontonummer : DE87700202700000000224
 Auftraggeber : Test & Co.KG
 Original Anzahl der Zahlungsaetze : 2
 Original Summe der Betraege : 5,00
 Rueckrufmodus : Alle Transaktionen
 =====

Sign in prime OTC

UC eBanking prime OTC

Sign order [PRM00J] | Connected

You are signing 1 order(s) for 1 bank channel(s)

Bank channel : UniCredit

=====
 C A M T . 0 5 5 R U E C K R U F T R A N S A K T I O N E N
 Datei-ID : 1612454864389106169562543200
 Datum/Zeit : 04.02.2021/17:07:44
 =====

Original-Messagereferenz : 04022021111935985
 Original-Sammlerreferenz : JVSCH1A0040220211119359851
 Original-Nachrichtentyp : pain.001
 Kontonummer : DE87700202700000000224
 Auftraggeber : Test & Co.KG
 Original Anzahl der Zahlungsaetze : 2

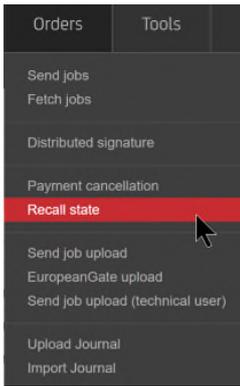
Password: [masked]

Cancel | **Sign**

Client Version 1.4

Transmission	Description	Customer	Amount	Type	Id	Ext. Id	DS	State
02/04/2021 17:15:08		UniCredit		C55	PRM00J	A004	1	Post Processing succeed
02/04/2021 17:17:28		UniCredit	5.00	CCT	PRM00I	A02S	1	DES by bank

On the homepage of UC eBanking prime or in the menu “Jobs – Recall state” you will find feedback on your payment cancellations through the recurring Fetch Job “C29”.



Unread Recall State 12

UC eBanking prime | Cash management | Payments | AWW | Signature | **Orders** | Tools

Recall state

Period (Unread Status) | Status

1 Page(s), 12 Record(s)

Mark as read

Period	Unread Status	Assgnmt-ID	Ordering BIC	Party Name	Created	Status	PaymentInf-id	Reason
		CUD201001RAIB000001	HYVEDEMM	Test & Co.KG	10/01/2020 14:47:32	PDCR - Pending cancellation request	JVSCH1A00110202012...	
		CUD201029RAIB000003	HYVEDEMM	Test & Co.KG	10/29/2020 16:51:43	RJCR - Rejected cancellation request	JVSCH1A00110202012...	ARDT - Already returned
		CUE201008RAIB000001	HYVEDEMM	TANIA1D0-TxRecall-CC...	10/08/2020 11:20:31	CNCL - Cancelled as per request		

View details